

Supplier Diversity Relationship Management (SD-RM)



Portal vs Relationship Management

(1) COLLECT (2) COMMUNICATE (3) TRACK

	Processes	Capabilities	Portal	Relationship Management	
Functional Capabilities	1. Supplier Profile Collection and Advanced Search	Fast and Easy for Supplier to Complete and Submit Profile Info and documentation. Start and return to finish later, with auto reminder	✓	✓	
		Advanced Search for Suppliers and Capabilities	✓	✓	
	2. Communicate & Collaborate Internally and with Supplier	Automatic Notifications of New Profile Submissions	✓	✓	
		Automatic Notifications of Certificate Expirations		✓	
		Communicate with Suppliers through the App (Email, Chat)		✓	
		Easily Share Customer Profiles with your Staff/Buyers		✓	
	3. Track Progress	Buyer Accountability – Track if the Buyer uses the app to look for suppliers		✓	
		Track Supplier Status over time - from “New Profile Submission” to “On-boarding”		✓	
	Advanced Features	Integration	Integrate Power BI Spend Analysis Report		✓
			Integrate Tier 2 Spend Reporting		✓
Customization		Branded Web Page		✓	
		Customize Supplier Questions		✓	
		Customize Layout		✓	